#### Ref. No.:

**Date: September 1st 2020**

To : Acc Manager Infobip

#### Infobip Limited

***5th Floor, 86 Jermyn Street,***

***London SW1Y 6AW, United Kingdom***

**Re: Sender ID Request and Statement Letter**

Dear Sir/Madam,

In order to improve our service and bring added value to our customers, we, **(“Client”)**, are a company engaged in the field of global messaging solutions that intend to have A2P SMS Terminating service.

To provide the above mentioned A2P SMS Terminating service, **Client** appoints **Infobip Limited (“Partner”)** as the A2P SMS termination service provider and requests **Partner** to work with **XL** in implementing the A2P SMS termination service mentioned.

In view of the future cooperation for the A2P SMS termination service between **Partner** and **XL**, I, \_ the following declarations:

\_ \_ \_\_**,** as the representative of **Client,** make

1. **Client** shall ensure that all mobile numbers **XL,** that are registered by **Client** and will receive specific messages via A2P SMS service, are **Client’s**

genuine members who have registered their mobile numbers and agree to receive A2P SMS.

1. **Client** shall guarantee and take full responsibility for all the delivered contents via A2P SMS termination service. **Partner** and **XL** accept no liability whatsoever regarding the abuse of the contents of SMS via the mentioned A2P SMS termination service.
2. **Client** shall guarantee and take full responsibility for the name of Sender ID registered. The sender ID(s) to be registered is **“Sender\_ID”**

This Letter of Appointment is made for the neccessary use accordingly.

**Client**

# SENDER ID REGISTRATION FORM

Date of Request :

Partner Company Name : Infobip Ltd.

Please fill in the table with the details of Sender ID(s):

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| No | Sender ID | Client Company | Client Country | Monthly Traffic Estimation | Content of The Message | Mobile Operator |
| 1 |  |  |  |  |  |  |
| 2 |  |  |  |  |  |  |
| 3 |  |  |  |  |  |  |
| 4 |  |  |  |  |  |  |
| 5 |  |  |  |  |  |  |

## Note :

* 1. Please send this form in pdf format
  2. Mobile operators: Telkomsel or XL, Hutch or Smartfen

## Telin shall not be responsible for utilization of the SenderIDs and the contents of SMS provided by partner or client, and the information stated above.

Signature and stamp