Date

To whom it may concern,

Subject: Request whitelist senders (SMS Anti-spam)

I, {Client Full name}, {Client Position}, representing {Company Name}. Hereby request that the sender name in the table below be white-listed with the AIS, True, and DTAC Thailand carrier for use within our messaging and communication plan to be sent towards this operator’s users by INFOBIP Co., Ltd. as our service and solution provider.

|  |  |
| --- | --- |
| Sender Name | Example of message text |
| Sender1 | ให้ระบุข้อความที่ต้องการส่ง เช่น ขอบคุณที่ใช้บริการของเรา |
| Sender2 | Thank you for your payment transaction ID: 292103487 |

The intended service of those services is for membership notification, order confirmation, privileges, important activities, and details to membership and users who have shared their mobile phone numbers with our company only.

**Communication Flow for Sender Name WhiteList**

|  |  |  |
| --- | --- | --- |
| **Source of Mobile Number** | **Example of message text** | **How to trigger message send** |
| Client registered over True Store website  | Thank you for your payment transaction ID: 292103487 | After membership finish the payment process |
|  |  |  |

Therefore, opting in for these activities absolutely no spam-related activities will be included within our services. Your kind consideration is highly appreciated.

Yours faithfully,

*Signature*

(Company Seal)

Full name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Position: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
Company Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Email: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
Telephone: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_