



SMS API - TECHNICAL DOCUMENTATION

HTTP Application Programming Interface SMPP specifications

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infobip

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1 Introduction

This document provides developers with instructions for integrating SMS messaging services into various solutions using Infobip HTTP application programming interface (HTTP API). Infobip HTTP API can be used for sending SMS messages, collecting delivery reports, making Network Query (NQ) requests and receiving inbound SMS messages sent from mobile phones.

Along with Infobip HTTP API specifications, this documentation also provides Infobip SMPP specifications, including connection to Infobip SMPP server, bind options and specifications for sending number context requests over SMPP.

The first chapter thoroughly describes Infobip HTTP API methods, describing methods, URLs and parameters needed as well as providing practical samples. The following API methods are available:

- + Send messages using HTTP, XML and Plain methods are available
- + Collect delivery reports – collect XML-formatted delivery reports for sent SMS messages
- + Network Query (NQ) - enables the identification of the network that a mobile phone number belongs to, and the status of a mobile number; includes asynchronous and synchronous number context requests over HTTP
- + Receive messages using HTTP GET – collect SMS messages sent by your customers' GSM phones

The second chapter describes general Infobip SMPP specifications which can be used by your applications/solutions.

Also, it describes how to send number context requests over SMPP protocol, providing samples of delivery reports which contain IMSI, as well as a number of optional parameters depending on your client package.

2 HTTP Application Programming Interface

2.1 Introduction

The Infobip system offers various methods to send and receive SMS messages. This chapter contains specifications for the following methods:

- + **Send messages using HTTP XML** – with this method it is possible to send SMS messages to a number of recipients using XML-formatted data sent to a corresponding URL.
- + **Send messages using HTTP Plain** – similar to the previous method, this method allows sending SMS messages passing parameters directly as query string variables.
- + **Collect delivery reports** – gives you the ability to collect XML-formatted delivery reports from sent SMS messages using either the push (HTTP POST method to a predefined call-back URL) or the pull method (by making HTTP GET request to a corresponding URL).
- + **Number Context** – the Infobip system also offers the Number Context solution. This service deals with Mobile Number Portability (MNP), enabling the identification of the network that a mobile phone number belongs to, and the status of a mobile number. It includes asynchronous and synchronous Number Context requests over HTTP.
- + **Receive messages using HTTP GET** – by using this service, you can collect SMS messages sent from your customers' GSM phones. For example, Infobip can host your GSM SIM card on its GSM modem farm. Inbound messages are then forwarded to a call-back URL (using HTTP GET method), which must be prepared on your web server.

2.2 Submitting messages

2.2.1 HTTP(S) XML

The URL used to post XML formatted data is:

Primary access point:

<http://api.infobip.com/api/v3/sendsms/xml>

Secondary access point:

<http://api2.infobip.com/api/v3/sendsms/xml>

2.2.1.1 XML

There are two ways of formatting the XML string, with custom or Infobip generated message id.

Request

POST <http://api.infobip.com/api/v3/sendsms/xml>

Host: api.infobip.com

Content-Type: application/xml

Accept: */*

With Infobip generated message id

```
XML=
<SMS>
  <authentication>
    <username>account_username</username>
    <password>account_password</password>
  </authentication>
  <message>
    <sender>Infobip</sender>
    <text>Hello</text>
    <flash></flash> 1
    <type></type>
    <wapurl></wapurl>
    <binary></binary>
    <datacoding></datacoding>
    <esmclass></esmclass>
    <srcton></srcton>
    <srcnpi></srcnpi>
    <destton></destton>
    <destnpi></destnpi>
    <sendDateTime>4d3h2m1s</sendDateTime>
    <ValidityPeriod></ValidityPeriod>
    <appid></appid>
    <pushurl></pushurl>
    <nopush></nopush>
    <recipients>
      <gsm>38595111111</gsm>
      <gsm></gsm>
      <gsm></gsm>
      <gsm></gsm>
    </recipients>
  </message>
</SMS>
```

With custom message id

```
XML=
<SMS>
  <authentication>
    <username>account_username</username>
    <password>account_password</password>
  </authentication>
  <message>
    <sender>Infobip</sender>
    <text>Hello</text>
    <flash></flash>1
    <type></type>
    <wapurl></wapurl>
    <binary></binary>
    <datacoding></datacoding>
    <esmclass></esmclass>
    <srcton></srcton>
    <srcnpi></srcnpi>
    <destton></destton>
    <destnpi></destnpi>
    <sendDateTime>4d3h2m1s</sendDateTime>
    <ValidityPeriod></ValidityPeriod>
    <appid></appid>
    <pushurl></pushurl>
    <nopush></nopush>
    <recipients>
      <gsm messageId="clientmsgID1">38595111111</gsm>
      <gsm messageId="clientmsgID2">38595222222</gsm>
      <gsm messageId="clientmsgID3">38595333333</gsm>
      <gsm messageId="clientmsgID4">38595444444</gsm>
    </recipients>
  </message>
</SMS>
```

As shown in the XML formats described above, XML formatted with custom message id contains a different `<gsm>` tag which includes the `messageId` attribute. That is the main difference between these two formats and it means that when using **XML formatted without custom message id tag**, it is possible to collect delivery reports from sent SMS messages, but those reports will have `messageId` generated by the Infobip system. Therefore connecting the delivery report with its SMS message will not be possible.

On the other hand, when using **XML formatted with custom message id**, each delivery report will contain the `messageId` attribute with a value equal to the value of the `messageId` attribute defined by the client in `<gsm>` tags of every recipient in XML formatted with custom message id. This is useful if the client wants to collect delivery reports for specific SMS messages – and it can be done by using `messageId` of those messages (for more details about collecting delivery reports see chapter 0).

UNICODE messages can be sent either by converting message text into hexadecimal representation and inserting that content into `<binary>` tag or by inserting unconverted UNICODE text into `<text>` tag. In case when you're inserting unconverted UNICODE text you have to relay "Content-Encoding:UTF-8" information in the header when submitting messages using HTTP POST. No matter which method you use to submit UNICODE messages you always have to set `<DataCoding>8</DataCoding>` parameter.

2.2.1.2 Parameters specifications

Table 1 Parameters specifications

| | | | |
|----------------|-----------------------------|--|---|
| AUTHENTICATION | <code>username</code> | Client username for Infobip system login. | |
| | <code>password</code> | Client password for Infobip system login. | |
| MESSAGE | <code>sender</code> | Dynamic message sender ID. Alphanumeric string: max. length 11 characters Numeric string: max. length 14 characters | |
| | <code>text</code> | Message body (at the moment 160 characters). | |
| | <code>flash</code> | Can be "0" or "1": 0 sends a normal SMS 1 sends Flash SMS | |
| | <code>type</code> | Optional parameter: To send WAP bookmarks: value has to be set to "bookmark" To send concatenated SMS: value has to be set to "longSMS" (for text messages only) To send notification SMS: value has to be set to "nSMS" | |
| | <code>wapurl</code> | WAP Push content. Example: <code>www.infobiiip.com/something.jpg</code> | |
| | <code>binary</code> | Binary content, using hexadecimal format. Example: <code>410A0D4243</code> Cannot be used together with "text" parameter | |
| | <code>datacoding</code> | Data coding parameter. Default value: 0 Example: 8 (Unicode data) | |
| | <code>Esmclass</code> | "Esm_class" parameter. Default value: 0 | |
| | <code>SrcTon</code> | Source - ton parameter ² | |
| | <code>Srcnpi</code> | Source - npi parameter ³ | |
| | <code>DestTon</code> | Destination - ton parameter ⁴ | |
| | <code>Destnpi</code> | Destination - npi parameter ⁵ | |
| | <code>ValidityPeriod</code> | ValidityPeriod pattern: HH:mm Validity period longer than 48h is not supported (it will be automatically set to 48h in that case). | |
| | <code>sendDateTime</code> | Used for scheduled SMS (SMS not sent immediately but at scheduled time). "4d3h2m1s" means that message will be sent 4 days, 3 hours, 2 minutes and 1 second from now. You're allowed to use any combination and leave out unnecessary variables. | |
| | <code>appid</code> | If value is not received all DLR-s without appid will be sent when client send pull request with no appid specified. If value is received only DLR-s with given appid will be delivered when client pulls reports for that appid. | |
| | <code>pushurl*</code> | If value is not received or received value is "nopush" all DLR-s without pushurl will be pushed to default URL set for your account. If value is received DLR is sent to the given URL (sent as pushurl value), rather than to the default one set for your account. | |
| | <code>nopush*</code> | If value is not received or received value is "0" all DLR-s with nopush=0 will be pushed, as usual. If value is received and received value is "1" all DLR-s with nopush=1 will not be pushed, and will be available for pull. | |
| | RECIPIENTS | <code>GSM</code> | Message destination address, must be in international format without leading „0" or „+“. Example: <code>41793026727</code> |
| | | <code>GSM messageId="clientmsgID"</code> | Registered delivery - "messageID" set by client. ⁶ |

* `Pushurl` and `nopush` combinations: If `pushurl` value is not empty and `nopush=0`, DLR will be pushed. If `pushurl` value is not empty and `nopush=1`, DLR will not be pushed.

Table 2 Parameters src-ton and dest-ton

| | |
|-------------------|---|
| Unknown | 0 |
| International | 1 |
| National | 2 |
| Network specific | 3 |
| Subscriber number | 4 |
| Alphanumeric | 5 |
| Abbreviated | 6 |

Table 3 Parameters src-npi and dest-npi

| | |
|-------------------------------|----|
| Unknown | 0 |
| ISDN (E163/E164) | 1 |
| Data (X.121) | 3 |
| Telex (F.69) | 4 |
| Land mobile (E.212) | 6 |
| National | 8 |
| Private | 9 |
| ERMES | 10 |
| Internet (IP) | 14 |
| WAP Client Id (to be defined) | 18 |

For example,

if you want to send a message with the originator (sender – name) "12345" (note, no leading "+"), you should indicate **src-ton = 2 (national), src-npi = 1**.

If you want to add the leading "+" in the originator, you should use **src-ton = 1 (international), src-npi = 1**.

If you want to use the alphanumeric originator, please set **src-ton = 5 (alphanumeric), src-npi = 0**.

If you do not specify src-ton and src-npi parameters, your message will be sent with **src-ton = 1 for numeric sender, and src-ton = 5** for alphanumeric sender.

2.2.1.3 Return XML

After the POST XML is initiated by the client, some response codes will be available. Variable parts of the XML structure are marked black.

The return XML string format will be as follows, for **successful** request:

```
Status Code: 200
Content-Type: text/csv;charset= UTF-8
Content-Length: 176
Date: Tue, 22 May 2012 12:28:38 GMT
```

```
Status Code: 200
Content-Type: text/csv;charset= UTF-8
Content-Length: 277
Date: Tue, 22 May 2012 12:28:50 GMT
```

With Infobip generated message Id

```
<?xml version="1.0" encoding="UTF-8"?>
<results>
<result>
<status>0</status>
<messageid>Infobip_MessageId</messageid>
<destination>38595111111</destination>
</result>
</results>
```

With custom message Id

```
<?xml version="1.0" encoding="UTF-8"?>
<results>
<result>
<status>0</status>
<messageid>clientmsgID1</messageid>
<destination>38595111111</destination>
</result>
<status><0</status>
<messageid>clientmsgID2</messageid>
<destination>38595222222</destination></
result>
</results>
```

Unsuccessful or partially **unsuccessful** request:

With Infobip generated message Id

```
<?xml version="1.0" encoding="UTF-8"?>
<results>
<result>
<status>-13</status>
<messageid></messageid>
<destination>00000000000</destination>
</result>
</results>
```

With custom message Id

```
<?xml version="1.0" encoding="UTF-8"?>
<results>
<result>
<status>0</status>
<messageid>clientmsgID1</messageid>
<destination>38595111111</destination>
</result>
<result>-13</status>
<messageid>clientmsgID2</messageid>
<destination>00000000000</destination></
result>
</results>
```


2.2.1.4 Examples

1.a Send short message to a single number

Request

```
POST http://api.infobip.com/api/v3/sendsms/xml
Host: api.infobip.com
Content-Type: application/xml
Accept: */*

<SMS>
<authentication>
<username>test</username>
<password>test</password>
</authentication>
<message>
<sender>Infobip</sender>
<text>Hello</text>
  <recipients>
    <gsm>385951111111</gsm>
  </recipients>
</message>
</SMS>
```

Reponse

```
Status Code: 200
Content-Type: text/csv;charset= UTF-8
Content-Length: 177
Date: Tue, 22 May 2012 12:28:38 GMT

<?xml version="1.0" encoding="UTF-8"?>
<results>
<result>
<status>0</status>
<messageid>092052214113845702</messageid>
<destination>385951111111</destination>
</result>
<result>
```

1.b Send short message to many numbers

Request

```
POST http://api.infobip.com/api/v3/sendsms/xml
Host: api.infobip.com
Content-Type: application/xml
Accept: */*

<SMS>
<authentication>
<username>test</username>
<password>test</password>
</authentication>
<message>
<sender>Infobip</sender>
<text>Hello</text>
  <recipients>
    <gsm>385951111111</gsm>
    <gsm>385952222222</gsm>
    <gsm>385953333333</gsm>
  </recipients>
</message>
</SMS>
```

Reponse

```
Status Code: 200
Content-Type: text/csv;charset= UTF-8
Content-Length: 411
Date: Tue, 22 May 2012 12:39:48 GMT

<?xml version="1.0" encoding="UTF-8"?>
<results>
<result>
<status>0</status>
<messageid>092052214394830334</messageid>
<destination>385951111111</destination>
</result>
<result>
<status>0</status>
<messageid>032052214394832214</messageid>
<destination>385952222222</destination>
</result>
<result>
<status>0</status>
<messageid>092052214394831436</messageid>
<destination>385953333333</destination>
</result>
</results>
```

2. a Send Long SMS

Request

POST <http://api.infobip.com/api/v3/sendsms/xml>

Host: api.infobip.com

Content-Type: application/xml

Accept: */*

```
<SMS>
  <authentication>
    <username>test</username>
    <password>test</password>
  </authentication>
  <message>
    <sender>Infobip</sender>
    <text>LongSMSTestLongSMSTest
LongSMSTestLongSMSTestLongSMSTestLongSMS
TestLongSMSTestLongSMSTestLongSMSTestLon
gSMSTestLongSMSTestLongSMSTestLongSMSTest
LongSMSTestLongSMSTestLongSMSTest</text>
    <type>longSMS</type>
    <recipients>
      <gsm>385951111111</gsm>
    </recipients>
  </message>
</SMS>
```

2.b Send Scheduled SMS

Request

POST <http://api.infobip.com/api/v3/sendsms/xml>

Host: api.infobip.com

Content-Type: application/xml

Accept: */*

```
<SMS>
  <authentication>
    <username>test</username>
    <password>test</password>
  </authentication>
  <message>
    <sender>Infobip</sender>
    <text>Hello</text>
    <sendDateTime>4d3h2m1s</sendDate-
Time>
    <recipients>
      <gsm>385951111111</gsm>
    </recipients>
  </message>
</SMS>
```

2.b Send Unicode SMS

Request

```
POST http://api.infobip.com/api/v3/sendsms/xml
Host: api.infobip.com
Content-Type: application/xml
Accept: */*
```

```
<SMS>
  <authentication>
    <username>test</username>
    <password>test</password>
  </authentication>
  <message>
    <sender>Infobip</sender>
    <text>Dear mister Jurčić..</text>
    <datacoding>8</datacoding>
    <recipients>
      <gsm>385951111111</gsm>
    </recipients>
  </message>
</SMS>
```

2.c Send Flash SMS

Request

```
POST http://api.infobip.com/api/v3/sendsms/xml
Host: api.infobip.com
Content-Type: application/xml
Accept: */*
```

```
<SMS>
  <authentication>
    <username>test</username>
    <password>test</password>
  </authentication>
  <message>
    <sender>Infobip</sender>
    <text>Hello</text>
    <datacoding>240</dataCoding>
    <recipients>
      <gsm>385951111111</gsm>
    </recipients>
  </message>
</SMS>
```

2.2.2 HTTP(S) Json method

The URL used to post Json formatted data is:

Primary access point:

<http://api.infobip.com/api/v3/sendsms/json>

Secondary access point:

<http://api2.infobip.com/api/v3/sendsms/json>

2.2.2.1 Json Data

Message Id parameter will be either generated by Infobip, or it can be customized, by adding `messageId` parameter under Json data stream.

UNICODE messages can be sent either by converting message text into hexadecimal representation and inserting that content into `binary` tag or by inserting unconverted UNICODE text into `text` tag. In case when you're inserting unconverted UNICODE text you have to relay "**Content-Encoding:UTF-8**" information in the header when submitting messages using HTTP POST. No matter which method you use to submit UNICODE messages you always have to set `DataCoding=8` parameter.

*Note: Parameters are case sensitive within the Json payload.

2.2.2.2 Parameters specifications

Table 4 Parameters specifications

| | | |
|----------------|-----------------------------|--|
| AUTHENTICATION | username | Client username for Infobip system login. |
| | password | Client password for Infobip system login. |
| MESSAGE | sender | Dynamic message sender ID. Alphanumeric string: max. length 11 characters Numeric string: max. length 14 characters |
| | text | Message body (at the moment 160 characters). |
| | flash | Can be "0" or "1": 0 sends a normal SMS 1 sends Flash SMS |
| | type | Optional parameter: To send WAP bookmarks: value has to be set to "bookmark" To send concatenated SMS: value has to be set to "longSMS" (for text messages only) To send notification SMS: value has to be set to "nSMS" |
| | wapurl | WAP Push content. Example: www.infobiiip.com/something.jpg |
| | binary | Binary content, using hexadecimal format. Example: 410A0D4243 Cannot be used together with "text" parameter |
| | datacoding | Data coding parameter. Default value: 0 Example: 8 (Unicode data) |
| | Esmclass | "Esm_class" parameter. Default value: 0 |
| | Srcton | Source - ton parameter ⁷ |
| | Srcnpi | Source - npi parameter ⁸ |
| | Destton | Destination - ton parameter ⁹ |
| | Destnpi | Destination - npi parameter ¹⁰ |
| | ValidityPeriod | ValidityPeriod pattern: HH:mm Validity period longer then 48h is not supported (it will be automatically set to 48h in that case). |
| | sendDateTime | Used for scheduled SMS (SMS not sent immediately but at scheduled time). "4d3h2m1s" means that message will be sent 4 days, 3 hours, 2 minutes and 1 second from now. You're allowed to use any combination and leave out unnecessary variables. |
| | appid | If value is not received all DLR-s without appid will be sent when client send pull request with no appid specified. If value is received only DLR-s with given appid will be delivered when client pulls reports for that appid . |
| | drPushUrl* | If value is not received or received value is "nopush" all DLR-s without pushurl will be pushed to default URL set for your account. If value is received DLR is sent to the given URL (sent as pushurl value), rather than to the default one set for your account. |
| | nopush* | If value is not received or received value is "0" all DLR-s with nopush=0 will be pushed, as usual. If value is received and received value is "1" all DLR-s with nopush=1 will not be pushed, and will be available for pull. |
| RECIPIENTS | GSM | Message destination address, must be in international format without leading „0" or „+”. Example: 41793026727 |
| | GSM messageId="clientmsgID" | Registered delivery - "messageID" set by client. ¹¹ |

* **Pushurl** and **nopush** combinations: If **pushurl** value is not empty and **nopush=0**, DLR will be pushed. If **pushurl** value is not empty and **nopush=1**, DLR will not be pushed.

Table 5 Parameters src-ton and dest-ton

| | |
|-------------------|---|
| Unknown | 0 |
| International | 1 |
| National | 2 |
| Network specific | 3 |
| Subscriber number | 4 |
| Alphanumeric | 5 |
| Abbreviated | 6 |

Table 6 Parameters src-npi and dest-npi

| | |
|-------------------------------|----|
| Unknown | 0 |
| ISDN (E163/E164) | 1 |
| Data (X.121) | 3 |
| Telex (F.69) | 4 |
| Land mobile (E.212) | 6 |
| National | 8 |
| Private | 9 |
| ERMES | 10 |
| Internet (IP) | 14 |
| WAP Client Id (to be defined) | 18 |

For example,

if you want to send a message with the originator (sender – name) "12345" (note, no leading "+"), you should indicate **src-ton = 2 (national), src-npi = 1**.

If you want to add the leading "+" in the originator, you should use **src-ton = 1 (international), src-npi = 1**.

If you want to use the alphanumeric originator, please set src-ton = 5 (alphanumeric), src-npi = 0.

If you do not specify src-ton and src-npi parameters, your message will be sent with src-ton = 1 for numeric sender, and src-ton = 5 for alphanumeric sender.

2.2.2.3 Return Json responses

After the Json request is initiated by the client, some response codes will be available. Variable parts of the Json structure are marked black.

The return **Json** string format will be as follows, for **successful** request:

(With Infobip generated message id)

Reponse

```
Status Code: 200
Content-Type: text/csv;charset= UTF-8
Content-Length: 95
Date: Mon, 01 Oct 2012 11:55:02 GMT
{"results": [
{"status":"0","messageid":"
072101113352779063","destination":"385951111111"}
]}
```

(With customized message id)

Reponse

```
Status Code: 200
Content-Type: text/csv;charset= UTF-8
Content-Length: 95
Date: Mon, 01 Oct 2012 11:55:02 GMT
{"results": [
{"status":"0","messageid":" clientmsgID ","desti-
nation":"385951111111"}
]}
```

Unsuccessful requests:

(incorrect number formatting)

Reponse

```
Status Code: 200
Content-Type: text/csv;charset= UTF-8
Content-Length: 79
Date: Mon, 01 Oct 2012 11:55:02 GMT
{"results": [
{"status":"-13",
"messageid":"","destination":"000000000000"}
]}
```

(Invalid username and/or password)

Reponse

```
Status Code: 200
Content-Type: text/csv;charset= UTF-8
Content-Length: 79
Date: Mon, 01 Oct 2012 11:55:02 GMT
{"results": [
{"status":"- 1",
"messageid":"","destination":"000000000000"}
]}
```

2.2.2.4 Examples

1.a Send SMS to a single number

Request

```
POST http://api.infobip.com/api/v3/sendsms/json
Host: api.infobip.com
Content-Type: application/json
Accept: */*

{
  "authentication": {
    "username": "test",
    "password": "test"
  },
  "messages": [
    {
      "sender": "Sender",
      "text": "Hello",
      "recipients": [
        {
          "gsm": "385951111111"
        }
      ]
    }
  ]
}
```

Reponse

```
Status Code: 200
Content-Type: text/csv;charset= UTF-8
Content-Length: 95
Date: Mon, 01 Oct 2012 11:55:02 GMT

{"results": [
  {"status":"0","messageId":"10210011344550330860","destination":"385951111111"}
]}
```

1. b Send SMS to multiple numbers

Request

```
POST http://api.infobip.com/api/v3/sendsms/json
Host: api.infobip.com
Content-Type: application/json
Accept: */*
```

```
{
  "authentication": {
    "username": "test",
    "password": "test"
  },
  "messages": [
    {
      "sender": "Sender",
      "text": "Hello",
      "recipients": [
        {
          "gsm": "385951111111"
        },
        {
          "gsm": "385952222222"
        },
        {
          "gsm": "385953333333"
        }
      ]
    }
  ]
}
```

Reponse

```
Status Code: 200
Content-Type: text/csv;charset= UTF-8
Content-Length: 253
Date: Mon, 01 Oct 2012 12:07:36 GMT
```

```
{"results": [
  {"status":"0","messageid":"092100115456775780","destination":"385951111111"},
  {"status":"0","messageid":"092100897063776982","destination":"385952222222"},
  {"status":"0","messageid":"092105545063777484","destination":"385953333333"}
]}
```


1. d Setting customized messageid

Request

```
POST http://api.infobip.com/api/v3/sendsms/json
Host: api.infobip.com
Content-Type: application/json
Accept: */*
```

```
{
  "authentication": {
    "username": "test",
    "password": "test"
  },
  "messages": [
    {
      "sender": "test",
      "text": "hello",
      "recipients": [
        {
          "gsm": "385951111111",
          "messageId": "clientmsgID"
        }
      ]
    }
  ]
}
```

Reponse

```
Status Code: 200
Content-Type: text/csv;charset= UTF-8
Content-Length: 95
Date: Mon, 01 Oct 2012 11:55:02 GMT
{"results": [
{"status":"0","messageid":" clientmsgID ","destination":"385951111111"}
]}
```

1. e Send Scheduled SMS

Request

POST http://api.infobip.com/api/v3/sendsms/json

Host: api.infobip.com

Content-Type: application/json

Accept: */*

```
{
  "authentication": {
    "username": "test",
    "password": "test"
  },
  "messages": [
    {
      "sender": "test",
      "text": "hello",
      "sendDateTime": "0d0h10m",
      "recipients": [
        {
          "gsm": "385951111111"
        }
      ]
    }
  ]
}
```

1. f Send Long SMS

Request

POST http://api.infobip.com/api/v3/sendsms/json

Host: api.infobip.com

Content-Type: application/json

Accept: */*

```
{
  "authentication": {
    "username": "test",
    "password": "test"
  },
  "messages": [
    {
      "sender": "test",
      "text": "longtestsmsis very loooooooooooooooooooooooooonglongtestsmsis  very
loooooooooooooooooooooooooonglongtestsmsis very loooooooooooooooooooooooooonglongtestsmsis very
loooooooooooooooooooooooooonglongtestsmsis very loooooooooooooooooooooooooong end",
      "type": "longSMS",
      "recipients": [
        {
          "gsm": "385951111111"
        }
      ]
    }
  ]
}
```

1. g Send Unicode SMS

Request

POST http://api.infobip.com/api/v3/sendsms/json

Host: api.infobip.com

Content-Type: application/json

Accept: */*

```
{
  "authentication": {
    "username": "test",
    "password": "test"
  },
  "messages": [
    {
      "sender": "test",
      "text": "čćšđ",
      "datacoding": "8",
      "recipients": [
        {
          "gsm": "385951111111"
        }
      ]
    }
  ]
}
```

1. h Send Flash SMS

Request

POST http://api.infobip.com/api/v3/sendsms/json

Host: api.infobip.com

Content-Type: application/json

Accept: */*

```
{
  "authentication": {
    "username": "test",
    "password": "test"
  },
  "messages": [
    {
      "sender": "test",
      "text": "hello",
      "datacoding": "240",
      "recipients": [
        {
          "gsm": "385951111111"
        }
      ]
    }
  ]
}
```

2.2.3 HTTP(S) Plain

The URL used to send messages using HTTP GET is:

Primary access point:

<http://api.infobip.com/api/v3/sendsms/plain>

Secondary access point:

<http://api2.infobip.com/api/v3/sendsms/plain>

2.2.4 Examples:

1.a Send plain SMS

<http://api.infobip.com/api/v3/sendsms/plain?user=test&password=test&sender=Friend&SMSText=message&GSM=38598111111>

1.b Send Long SMS

[http://api.infobip.com/api/v3/sendsms/plain?user=test&password=test&sender=Friend&SMSText=TestinglongSMSTestinglong SMSTestinglongSMSTestinglongSMSTestinglongSMSTestinglongSMSTestinglongSMSTestinglongSMSTestinglongSMSTestinglongSMSTestinglongSMSTestinglongSMSTestinglongSMSTestinglongSMSTestinglongSMSTestinglongSMSTestinglongSMSTestinglongSMS&GSM=38598111111&type=longSMS](http://api.infobip.com/api/v3/sendsms/plain?user=test&password=test&sender=Friend&SMSText=TestinglongSMSTestinglong SMSTestinglongSMSTestinglongSMSTestinglongSMSTestinglongSMSTestinglongSMSTestinglongSMSTestinglongSMSTestinglongSMSTestinglongSMSTestinglongSMSTestinglongSMSTestinglongSMSTestinglongSMS&GSM=38598111111&type=longSMS)

1.c Send Scheduled SMS

<http://api.infobip.com/api/v3/sendsms/plain?user=test&password=test&sender=Friend&SMSText=message&SendDateTime=1d2h5m3s&GSM=38598111111>

In order to use UDH, you have to use `esmclass` parameter:

<http://api.infobip.com/api/v3/sendsms/plain?user=test&password=test&sender=Friend&binary=06050400010241424344&GSM=38598111111&esmclass=64>

UNICODE messages can be sent either by converting message text into hexadecimal representation and inserting that content into `Binary` tag or by inserting unconverted UNICODE text into `SMSText` tag. In case when you're inserting unconverted UNICODE text you have to use `encoding` optional parameter, Please refer to *Table 5* for more information. No matter which method you use to submit UNICODE messages you always have to set `DataCoding=8` parameter.

Unicode text example:

<http://api.infobip.com/api/v3/sendsms/plain?user=test&password=test&sender=Friend&SMSText= ččš&GSM=38598111111&datacoding=8>

Binary Unicode message example:

<http://api.infobip.com/api/v3/sendsms/plain?user=test&password=test&sender=Friend&binary=FEFF01610111010D0107&GSM=38598111111&datacoding=8>

Table 7 Query string parameters

| PARAMETER | DESCRIPTION |
|-----------------------------|--|
| <code>user</code> | Username |
| <code>password</code> | Password |
| <code>sender</code> | Message sender name Alphanumeric sender: max. length 11 characters Numeric sender: max. length 14 characters |
| <code>SMSText</code> | Message text (160 characters) |
| <code>GSM</code> | Recipient GSM number in international format (38598xxxx, 38591xxxx, ...) |
| <code>IsFlash</code> | Flash message - displays directly on handset screen. Optional parameter: default value = false 0 - false 1 - true |
| <code>Type</code> | Optional parameter: For WAP bookmarks set to <code>type=bookmark</code> , for concatenated (long) SMS set <code>type=LongSMS</code> and for notification SMS set <code>type=nSMS</code> |
| <code>Bookmark</code> | The WAP URL link |
| <code>DataCoding</code> | Data-coding parameter . Optional parameter, default value = 0 |
| <code>Esmclass</code> | Esm_class parameter . Optional parameter, default value = 0 |
| <code>Binary</code> | Binary content, optional parameter Format same as in XML <binary> parameter |
| <code>SrcTon</code> | Source-ton, please check XML parameter description |
| <code>SrcNpi</code> | Source-npi, please check XML parameter description |
| <code>DestTon</code> | Destination-ton, please check XML parameter description |
| <code>DestNpi</code> | Destination-npi, please check XML parameter description |
| <code>ValidityPeriod</code> | ValidityPeriod pattern: HH:mm Validity period longer than 48h is not supported (it will be automatically set to 48h in that case). |
| <code>sendDateTime</code> | Used for scheduled SMS (SMS not sent immediately but at scheduled time). "4d3h2m1s" means that message will be sent 4 days, 3 hours, 2 minutes and 1 second from now. You're allowed to use any combination and leave out unnecessary variables. |
| <code>encoding</code> | Information about content encoding is relayed in the header. For Firefox / Windows relay "encoding=windows-1250" For Chrome / Linux relay "encoding=UTF-8" |
| <code>appid</code> | If value is not received all DLR-s without <code>appid</code> will be sent when client send pull request with no <code>appid</code> specified. If value is received only DLR-s with given <code>appid</code> will be delivered when client pulls reports for that <code>appid</code> . |
| <code>pushurl*</code> | If value is not received or received value is "nopush" all DLR-s without <code>pushurl</code> will be pushed to default URL set for your account. If value is received DLR is sent to the given URL (sent as <code>pushurl</code> value), rather than to the default one set for your account. |
| <code>nopush*</code> | If value is not received or received value is "0" all DLR-s with <code>nopush=0</code> will be pushed, as usual. If value is received and received value is "1" all DLR-s with <code>nopush=1</code> will not be pushed, and will be available for pull. |

`Pushurl` and `nopush` combinations: If `pushurl` value is not empty and `nopush=0`, DLR will be pushed. If `pushurl` value is not empty and `nopush=1`, DLR will not be pushed.

2.2.4.1 Additional HTTP GET commands

Additional HTTP GET commands use following syntax:

Primary access point:

<http://api.infobip.com/api/command?username=test&password=test&cmd=X>

Secondary access point:

<http://api2.infobip.com/api/command?username=test&password=test&cmd=X>

Currently, available commands are:

- `CREDITS` - returns your available account credits
- `Output` - Json, XML

2.3 HTTP method responses

Error responses returned on the HTTP request, messages will not be accepted by Infobip platform. Below table illustrates possible error responses and their meaning.

Table 4 – HTTP API response values

| STATUS | VALUE | DESCRIPTION |
|----------------------------------|-------|---|
| ALL_RECIPIENTS_PROCESSED | 0 | Request was successful (all recipients) |
| SEND_ERROR | -1 | Error in processing the request |
| NOT_ENOUGH_CREDITS | -2 | Not enough credits on a specific account |
| NETWORK_NOTCOVERED | -3 | Targeted network is not covered on specific account |
| INVALID_USER_OR_PASS | -5 | Username or password is invalid |
| MISSING_DESTINATION_ADDRESS | -6 | Destination address is missing in the request |
| MISSING_USERNAME | -10 | Username is missing in the request |
| MISSING_PASSWORD | -11 | Password is missing in the request |
| INVALID_DESTINATION_ADDRESS | -13 | Number is not recognized by Infobip platform |
| SYNTAX_ERROR | -22 | Incorrect XML format, caused by syntax error |
| ERROR_PROCESSING | -23 | General error, reasons may vary |
| COMMUNICATION_ERROR | -26 | General API error, reasons may vary |
| INVALID_SENDDATETIME | -27 | Invalid scheduling parameter |
| INVALID_DELIVERY_REPORT_PUSH_URL | -28 | Invalid PushURL in the request |
| INVALID_CLIENT_APPID | -30 | Invalid APPID in the request |
| DUPLICATE_MESSAGEID | -33 | Duplicated MessageID in the request |
| SENDER_NOT_ALLOWED | -34 | Sender name is not allowed |
| GENERAL_ERROR | -99 | Error in processing request, reasons may vary |

2.4 Collecting delivery reports

With this API method you can collect sent SMS delivery reports. As soon as delivery reports for sent messages are received in the Infobip system, they will be forwarded to you as an XML or Json formatted string.

If you used the POST sending method with Json data formatted with customized message id method, each delivery report will have the same **messageid** attribute as the message for which it is being sent (for details see previous chapter). If you used the POST method with Json data formatted without customized messageid, the **messageid** attribute of collected delivery reports will be generated by the Infobip system.

There are 2 methods of collecting delivery reports: **PUSH** and **PULL**.

Table 8 XML attributes description

| ATTRIBUTE | DESCRIPTION | |
|------------------------|---|--|
| id | Client's message ID | |
| sentdate | Date/time when message was submitted from the client to the Infobip system. (format: yyyy/m/d hh:mm:ss) | |
| done date | Date/time when SMSC notified the Infobip system of the delivery report (format: yyyy/m/d hh:mm:ss) | |
| status | NOT_SENT | The message is queued in the Infobip system but cannot be submitted to SMSC (possible reason: SMSC connection is down) |
| | SENT | The message was sent over a route that does not support delivery reports |
| | NOT_DELIVERED | The message could not be delivered |
| | DELIVERED | The message was successfully delivered to the recipient |
| | NOT_ALLOWED | The client has no authorization to send to the specified network (the message will not be charged) |
| | INVALID_DESTINATION_ADDRESS | Invalid/incorrect GSM recipient |
| | INVALID_SOURCE_ADDRESS | You have specified incorrect/invalid/not allowed source address (sender name) |
| | ROUTE_NOT_AVAILABLE | You are trying to use routing that is not available for your account |
| | NOT_ENOUGH_CREDITS | There are no available credits on your account to send the message |
| | REJECTED | Message has been rejected, reasons may vary |
| INVALID_MESSAGE_FORMAT | Your message has invalid format | |

2.4.1 PUSH method

To be able to collect delivery reports you will need to set the delivery report URL in My Account page, under Infobip related contacts section in Status Report URL field after successfully logging in to our Customer Area (<https://customer.infobip.com>).

If your delivery report URL is unavailable for any reason, forward attempts will be made according to table shown below. If your URL is not available for the entire time, delivery reports will be lost.

Table 8 HTTP DLR Push retry cycle

| RETRY NUMBER | INTERVAL | CUMULATIVE |
|--------------|----------|------------|
| 0 | 01min | 00:01h |
| 1 | 02min | 00:03h |
| 2 | 05min | 00:08h |
| 3 | 10min | 00:18h |

The format of the XML delivery report structure will be:

```
<DeliveryReport>
  <message id="msgID" sentdate="xxxxx" done date="xxxxx" status="xxxxxx" gsmerror="0"/>
  .....
</DeliveryReport>
```

Example script for reading raw POST data sent to delivery report URL by PUSH method – for example, delivery report URL may be "<http://yourserver.com/collector.php>" (PHP scripting language):

```
<?php
// read raw POST data
$postData = file_get_contents("php://input");
// extract XML structure from it using PHP's DOMDocument Document Object Model parser
$dom = new DOMDocument();
$dom->loadXML($postData);
// create new XPath object for querying XML elements (nodes)
$xmlPath = new domxpath($dom);
// query "message" element
$reports = $xmlPath->query("/DeliveryReport/message");
// write out attributes of each "message" element
foreach ($reports as $node) {
    echo "<br>id: " . $node->getAttribute('id');
    echo "<br>sent: " . $node->getAttribute('sentdate');
    echo "<br>done: " . $node->getAttribute('donedate');
    echo "<br>status: " . $node->getAttribute('status');
    echo "<br>gsmerrcode: " . $node->getAttribute('gsmerrcode');
}
?>
```

2.4.2 PULL method

Unlike Push method, while using this method, you are calling one of the access point URL's illustrated below. This method returns the delivery report in the XML format. Delivery reports can be Pulled only once, any consequent attempt shall result in NO_DATA response.

The URL to get delivery reports over HTTP GET method is:

Primary access point:

<http://api.infobip.com/api/v3/dr/pull?user=test&password=test>

Secondary access point:

<http://api2.infobip.com/api/v3/dr/pull?user=test&password=test>

Parameters:

- + user
- + password
- + messageid - optional, for requesting specific delivery reports – possibility of requesting several by separating the value with comma (,)

Return values:

- + 5 - invalid username and/or password
- + 10 - missing username
- + 11 - missing password

The XML delivery report structure is the same as defined in PUSH method.

Example of delivery reports for SMS messages sent using Json POST, formatted with either customized messageid or Infobip generated messageid (examples in PHP scripting language in previous chapter) and collected by this method:

Customized messageid

```
<DeliveryReport>
<message id="1000" sentdate="2010/8/2 14:55:10" donedate="2010/8/2 14:55:16" status="DELIVERED" gsmer-
ror="0" />
<message id="1002" sentdate="2010/8/2 14:55:10" donedate="2010/8/2 14:55:16" status="DELIVERED" gsmer-
ror="0" />
```

Infobip generated

```
<DeliveryReport>
<message id="1023012301" sentdate="2005/7/19 22:0:0" donedate="2005/7/19 22:0:0" status="NOT_SENT" gsmer-
ror="0" />
</DeliveryReport>
```

2.5 Sending asynchronous Number Context request

HTTP GET or HTTP POST can be used to send a NUMBER CONTEXT request to our system. HTTP requests should be sent to the following URL:

Primary access point:

<http://api.infobip.com/api/hlr/>

Secondary access point:

<http://api2.infobip.com/api/hlr/>

Example for asynchronous Number Context request:

<http://api.infobip.com/api/hlr/?user=test&pass=test&destinations=3859811111111>

Table 9 GET/POST parameters

| NAME | DESCRIPTION |
|---------------------|---|
| user | Your Infobip SMPP username |
| pass | Your Infobip SMPP password |
| destinations | addresses separated by ";" Example: "38598303174;385981111111;49170111222" |

We will process this immediately, sending you the data in the following format (in HTTP response):

- ✦ The first line can be either "OK" if the request was processed, or "FAILED" (in case some parameter is missing or incorrect).
In case of "OK", then the following lines will contain every destination you submitted, status ("OK" if destinations check out, "FAILED" if there is some problem with the destination, e.g. alphanumeric characters etc.), and messageId of the request.
So, each destination will have its `messageId` in case of "OK" status. In case status reads "FAILED", there will be no `messageId`.
- ✦ One row will contain exactly one piece of destination data. Destination data (destination address, status, messageId) will be separated by ";". MessageId may contain characters 0-9, A-F, and "-".

Example of our response:

```
OK
123456;OK;121c0a6b752-1-92
23423423232;OK;121c0a6b752-1-93
23'0498239048230;FAILED;
2343223;OK;121c0a6b752-1-94 sdfsdf;FAILED;
23422342342;OK;121c0a6b752-1-95
234234;OK;121c0a6b752-1-96
```

In case there was something wrong, the response reads **FAILED**.

The destinations in our response will be exactly in the same order as you submitted them.
You will also receive the delivery report over HTTP at a later time.

2.6 Receiving Number Context delivery reports from asynchronous requests

We will send report for at most 100 messages in One HTTP request has a maximum capacity of delivery reports for 100 messages. Our HTTP request will contain POST variable "dlr" in the following format:

```
dlr={"destination":"38598111111111","id":"13a54ca0ece-fc84-bed","stat":"UNDELIV","IMSI":"","MSC":"","err":"1153","mccmnc":"21901","ppm":"100","onp":"98","ocp":"385","is_ported":"false","rnp":"","rcp":"","is_roaming":"false","pnp":"","pcp":""}

dlr={"destination":"385997046253","id":"13a54cf9484-fc84-1237","stat":"DELIVRD","IMSI":"219019900073678","MSC":"3859804","err":"0","mccmnc":"21901","ppm":"100","onp":"99","ocp":"385","is_ported":"false","rnp":"98","rcp":"385","is_roaming":"false","pnp":"97","pcp":"385"}
```

Each destination address will be in a single row, with rows separated by a new-line (.\n"), with a maximum of 100 rows (100 delivery reports) per request. If any parameter is missing for any reason (request failed etc), there will be an empty field.

Amount of parameters received depends on the Number Context package. Packages are agreed with the account managers.

2.7 Sending synchronous Number Context requests

This method gives you the ability to make a synchronous Number Context request over HTTP. Number Context response is returned immediately thus eliminating the need for the call back server. If there is a system problem, the **FAILED** string is returned.

Synchronous Number Context request over HTTP works only for one destination per request. HTTP GET and HTTP POST methods can be used to send requests, which should be sent to the following URL:

Primary access point:

<http://api.infobip.com/api/hlr/sync>

Secondary access point:

<http://api2.infobip.com/api/hlr/sync>

Example for synchronous Number Context request:

<http://api.infobip.com/api/hlr/sync?user=test&pass=test&destination=38599111111&output=json>

Table 10 Parameters

| NAME | DESCRIPTION |
|-------------|---|
| user | Your Infobip SMPP username (required) |
| pass | Your Infobip SMPP password (required) |
| destination | Phone number (required) |
| output | Desired output, supported values are (optional): <code>xml</code> : values are formatted as xml <code>json</code> : values are formatted as json If no output parameter is specified, comma- based formatting will be used |

Response parameters:¹

- + Destination – requested destination
- + Id – external message id
- + Status – message status
- + IMSI
- + Serving MSC
- + Error code
- + Serving HLR
- + Original network name
- + Ported network name
- + Roaming network name
- + Roaming country code
- + MCCMNC
- + Roaming country name
- + Price per message²
- + Original network prefix
- + Original country name
- + Original country code
- + Original country prefix
- + Is number ported
- + Roaming network prefix
- + Roaming country prefix
- + Is number correct
- + Statuses may be:
 - + “DELIVRD” in case Number Context is executed fine,
 - + “UNDELIV” in case of error,
 - + “UNKNOWN” in case of any other error (no credits etc).
 - + “REJECTD” when the network is disallowed on the account level (queries won’t be charged in this case).

¹ Depending on your package, some information may not be accessible.

² Depending on your package, some information may not be accessible.

Example (Json):

Request:

<http://api.infobip.com/api/hlr/sync?user=test&pass=test&destination=38598xxxx&output=json>

Output:

```
{"destination":"385997046253","id":"13a54e79b51-fc84-1724","stat":"DELIVRD","IMSI":"219019900211811","MSC":"3859804","err":"0","mccmnc":"21901","ppm":"100","onp":"99","ocp":"385","is_ported":"false","rnp":"98","rcp":"385","is_roaming":"false","pnp":"97","pcp":"385"}
```

Example (XML):

Request:

<http://api.infobip.com/api/hlr/sync?user=test&pass=test&destination=38598xxxx&output=xml>

Output:

```
<?xml version="1.0" encoding="utf-8"?>
<hlr>
<destination>38598xxxxxxx</destination>
<id>12a1d3981ac-1-1e</id>
<stat>DELIVRD</stat>
<IMSI>219011000020098</IMSI>
<MSC>38598040004</MSC>
<err>0</err>
<hlr>3859812007</hlr>
<orn>T-Mobile HR</orn>
<pon>T-Mobile HR</pon>
<ron>T-Mobile HR</ron>
<roc>HR</roc>
<mccmnc>21901</mccmnc>
<rcn>Croatia</rcn>
<ppm>100</ppm>
<onp>98</onp>
<ocn>Croatia</ocn>
<occ>HR</occ>
<ocp>385</ocp>
<is_ported>>false</is_ported>
<rnp>98</rnp>
<rcp>385</rcp>
<num_ok>>true</num_ok>
</hlr>
```

2.8 Receiving SMS messages into your system

Infobip provides different ways for collecting SMS messages sent by GSM phones of your customers. For example, we can host your GSM SIM cards at our GSM modem farm. When your customer sends an SMS message to that SIM, it arrives in our system. For more detailed specifications and options, please contact our sales department.

2.8.1 PUSH method

After a message has arrived in our system, it can be forwarded to your server using an HTTP GET request by default, POST is available however it is done on request basis. You have to provide a URL we should use. It means that you have to prepare such a URL on your web server. We are able to forward the following parameters:

Table 9 Parameters

| PARAMETER | DESCRIPTION |
|------------|--|
| Sender | SMS message sender (GSM phone number) |
| Receiver | Recipient number (if available) |
| Text | Received message text |
| Bin | Binary content of received message |
| Datetime | Date and time of message reception |
| MessageId | Identifier for specific MO message |
| Datacoding | Message data coding |
| Esmclass | ESM-class parameter of the message |
| output | Desired output, supported values are (optional): <code>xml</code> : values are formatted as xml <code>json</code> : values are formatted as json |

Receiver parameter will be set to the value of your GSM SIM mobile number (if you are using SIM hosting to receive messages).

In case you provided URL with both bin and text parameters, take care of the following: if datacoding parameter is "0", then we will forward to you only message text, bin parameter will be set to "" (empty string). If datacoding is not "0" (example "8" = Unicode message), then we will send you binary content only, parameter text will be set to "" (empty string).

However, if you do not support both parameters (bin and text) in URL (of course, you should use at least one of them, in order to receive message content), we will provide everything, no matter what is in datacoding parameter. We use "send only binary or only text" logic to make HTTP GET requests as short as possible.

As an example, if you provide the following URL:

http://some.server.com/incoming_sms.php?who=%sender%&what=%text%&output=xml

then our system will make the following HTTP request (after receiving message from +38598123123 that says "ABC"):

http://some.server.com/incoming_sms.php?who=38598123123&what=ABC

Note that there is no leading "+" in "sender" field. In case you want to use "binary" parameter instead of text, you should provide the following URL:

http://some.server.com/incoming_sms.php?who=%sender%&what=%bin%

so that the following request can be made:

http://some.server.com/incoming_sms.php?who=38598123123&what=414243

Note that binary content is in hexadecimal format.

2.8.2 PULL method

The URL to get incoming messages for your 2-way event over HTTP using PULL method is:

Primary access point:

<http://api.infobip.com/api/v2/command/inbox?user=test&password=test&limit=1&output=json>

Secondary access point:

<http://api2.infobip.com/api/v2/command/inbox?user=test&password=test&limit=1&output=json>

Table 10 PULL parameters

| NAME | DESCRIPTION |
|------------------|---|
| username | Your username |
| password | Your password |
| limit | Maximum number of messages to fetch, default is 0 which means all |
| output | Defines output format which can be "xml" or "json", default is "xml". |
| Messageid | Identifier for the specific MO message |
| ReceivedDateTime | Date and time of message reception |

3 SMPP

3.1 SMPP specification

The connection between the application and the Infobip SMPP server is SMPP version 3.4 (version 3.3 is not supported).

Table 13 SMPP parameters

| NAME | DESCRIPTION |
|-----------------------------|---|
| system_id | Provided for each client |
| password | Provided for each client |
| IP address | Primary connection point: smpp3.infobip.com Secondary connection point: smpp1.infobip.com SSL Connection point : smpp2.infobip.com |
| port | 8888 (primary and secondary) / 8887 (ssl) |
| timeout (keep alive or msg) | 30 sec |
| system_type (optional) | <r:route_code> |

You are allowed to bind as transmitter, receiver or transceiver. In order to receive delivery reports, you must bind as transceiver or receiver.

You'll receive delivery reports only if your route provides delivery reporting. Delivery reports will be sent equally over all of your currently available sessions capable of receiving them (transceiver or receiver).

You are allowed to bind with at most 4 sessions.

PDU's supported:

bind_transmitter, bind_receiver, bind_transceiver, unbind, submit_sm, deliver_sm, enquire_link

DR format:

```
"id:<message_id> sub:<message_sub> dlvr:<message_dlvrd>
submit date:<message_submit_date> done date:<message_done_date>
stat:<message_stat> err:<message_err>"
```

Delivery statuses (message_stat):

DELIVRD, EXPIRED, DELETED, UNDELIV, ACCEPTD, DELIVERY UNKNOWN, REJECTED

Text encoding

Please use GSM7 (IA5) as default encoding when sending messages.

If you are using ISO-8859-1 (Latin1) please let us know so that we can set up your account properly.

Scheduled delivery

Scheduled delivery is supported over SMPP protocol using the relative time format. For example, "070605040302100R" would mean that message will be delivered 7 years, 6 months, 5 days, 4 hours, 3 minutes, 2 seconds and 1 tenth of second from now.

Using different routes

In case you are allowed to use several different routes, you must use system_type parameter in the bind request.

System_type parameter should be in "R:route_code" format (example: "R:route_hq").

The route code will be provided by your key account manager.

In case you set system_type = null (""), the default routing setup will be used.

3.2 Number Context over SMPP specification

Using Infobip SMPP account, it is possible to request Number Context data (IMSI). In order to use Number Context, you can use your default system_id and password, setting system_type = "HLR" (without quotation marks) in Bind PDU.

SubmitSM PDU is used for submitting the Number Context request, having destAddress parameter set to the required destination address. All other parameters will be ignored (srcAddress, TON/NPI, etc). Infobip Number Context subsystem will respond using a regular SubmitSMResp, containing message-id reference.

Once the Number Context request is being finalized on the Infobip system, you will receive DeliverSM PDU, containing the IMSI for the required destAddress, or error code in case of failure. DeliverSM will contain short message data with our regular delivery report, together with "IMSI:xxxxxxx" part (containing IMSI), serving MSC and a number of optional info fields depending on your package.

Table 14 Optional info fields (parameters)

| NAME | TYPE | HEX | DECIMAL |
|---------------------------------|-----------|--------|---------|
| Original network name | TLVString | 0x1412 | 5138 |
| Original network prefix | TLVString | 0x140B | 5131 |
| Original country | TLVString | 0x1422 | 5154 |
| Original country code | TLVString | 0x1423 | 5155 |
| Original country prefix | TLVString | 0x1424 | 5156 |
| Ported network name | TLVString | 0x1413 | 5139 |
| Ported country prefix | TLVString | 0x1442 | 5186 |
| Ported network prefix | TLVString | 0x143e | 5182 |
| Ported network country name | TLVString | 0x143f | 5183 |
| Is number ported | TLVInt | 0x1421 | 5153 |
| Roaming network name | TLVString | 0x1414 | 5140 |
| Roaming network prefix | TLVString | 0x1419 | 5145 |
| Roaming country name | TLVString | 0x1415 | 5141 |
| Roaming country code | TLVString | 0x1417 | 5143 |
| Roaming country prefix | TLVString | 0x1420 | 5152 |
| MCCMNC | TLVString | 0x1416 | 5142 |
| Price per message ¹² | TLVInt | 0x1418 | 5144 |
| Serving HLR | TLVString | 0x1409 | 5129 |
| Is number correct | TLVInt | 0x1425 | 5157 |

Beside DeliverSM.shortMessage, we included IMSI also as an extra-optional parameter:

```
SMPP_VENDOR_SPECIFIC_IMSI = 0x1403
```

Examples

In case Number Context request was successful, DeliverSM will be as follows (IMSI 21910110053751):

```
addr: 0 0 38591xxxxxxx
addr: 0 0 0000000000
msg: id:40072910491427628 sub:001 dlvr:001 submit date:1007291049 done date:1007291049 stat:DELIVRD err:000
IMSI:219101100935850 MSC:38591016 HLR:38591xxxxxxx ORN:VipNet PON:VipNet RON:VipNet ROC:HR MCCMNC:21910
opt: (oct: (tlv: 1059) 030000) (byte: (tlv: 1063) 2) (str: (tlv: 30) 40072910491427628) (str: (tlv: 5129)
38591xxxxxxx) (str: (tlv: 5138) VipNet) (str: (tlv: 5139) VipNet) (str: (tlv: 5140) VipNet) (str: (tlv:
5141) Croatia ) (str: (tlv: 5143) HR) (str: (tlv: 5142) 21910) (int: (tlv: 5144) 1) (str: (tlv: 5145) 91)
(str: (tlv: 5152) 385) (int: (tlv: 5153) 1) (str: (tlv: 5154) Croatia ) (str: (tlv: 5155) HR) (str: (tlv:
5156) 385) (int: (tlv: 5157) 1) ) (extraopt: (oct: (tlv: 5123) 323139313031313030393335383530) (oct: (tlv:
5126) 3338353931303136) )
```

If an error occurred, DeliverSM will be as follows:

```
addr: 0 0 385915369423
addr: 0 0 0000000000
msg: id:40072910491419819 sub:001 dlvr:001 submit date:1007291049 done date:1007291049 stat:UNDELIV err:001
IMSI: MSC: ORN:VipNet MCCMNC:
opt: (oct: (tlv: 1059) 030001) (byte: (tlv: 1063) 5) (str: (tlv: 30) 40072910491419819) (str: (tlv: 5138)
VipNet) (str: (tlv: 5142) ) (int: (tlv: 5144) 1) (int: (tlv: 5153) 0) (str: (tlv: 5154) Croatia ) (str:
(tlv: 5155) HR) (str: (tlv: 5156) 385) (int: (tlv: 5157) 1) )
```

3.3 Flash notifications over SMPP specification

You can use your Infobip SMPP account to send Flash notifications. Such notifications are immediately displayed on your mobile phone screen upon arrival and aren't stored in the memory of such device. In order to use Flash notifications, you can use your default system_id and password, setting system_type = "NSMS" (without quotation marks) in Bind PDU.

Procedure for submitting Flash notifications is exactly the same as for normal SMS, using SubmitSM PDU. Infobip system will automatically convert your message into Flash notification using message parameters you have submitted.

Delivery reports will be sent to you using DeliverSM PDU.

Please note that long SMS feature is not supported for Flash notifications.

4 Platform specific details

4.1 GSM ErrorCodes

List of the delivery error codes, returned by Infobip platform, in the delivery reports, for both SMPP and HTTP protocols. These error codes illustrate reason of non-delivery for a specific SMS.

Table 15 (gsm error codes)

| ERROR DESCRIPTION | VALUE | ERROR DESCRIPTION | VALUE |
|-------------------------------------|-------|--|-------|
| EC_UNKNOWN_SUBSCRIBER | 1 | EC_OR_encapsulatedAC_NotSupported | 1027 |
| EC_UNIDENTIFIED_SUBSCRIBER | 5 | EC_OR_transportProtectionNotAdequate | 1028 |
| EC_ABSENT_SUBSCRIBER_SM | 6 | EC_OR_potentialVersionIncompatibility | 1030 |
| EC_ILLEGAL_SUBSCRIBER | 9 | EC_OR_remoteNodeNotReachable | 1031 |
| EC_TELESERVICE_NOT_PROVISIONED | 11 | EC_NNR_noTranslationForAnAddressOfSuchNatur | 1152 |
| EC_ILLEGAL_EQUIPMENT | 12 | EC_NNR_noTranslationForThisSpecificAddress | 1153 |
| EC_CALL_BARRED | 13 | EC_NNR_subsystemCongestion | 1154 |
| EC_FACILITY_NOT_SUPPORTED | 21 | EC_NNR_subsystemFailure | 1155 |
| EC_ABSENT_SUBSCRIBER | 27 | EC_NNR_unequippedUser | 1156 |
| EC_SUBSCRIBER_BUSY_FOR_MT_SMS | 31 | EC_NNR_MTPfailure | 1157 |
| EC_SM_DELIVERY_FAILURE | 32 | EC_NNR_networkCongestion | 1158 |
| EC_MESSAGE_WAITING_LIST_FULL | 33 | EC_NNR_unqualified | 1159 |
| EC_SYSTEM_FAILURE | 34 | EC_NNR_SCCPfailure | 1163 |
| EC_UNEXPECTED_DATA_VALUE | 36 | EC_UA_userSpecificReason | 1281 |
| EC_SM_DF_memoryCapacityExceeded | 256 | EC_UA_userResourceLimitation | 1282 |
| EC_SM_DF_equipmentProtocolError | 257 | EC_UA_resourceUnavailable | 1283 |
| EC_SM_DF_equipmentNotSM_Equipped | 258 | EC_PA_providerMalfunction | 1536 |
| EC_SM_DF_sc_Congestion | 260 | EC_PA_ressourceLimitation | 1538 |
| EC_SM_DF_invalidSME_Address | 261 | EC_PA_maintenanceActivity | 1539 |
| EC_SM_DF_subscriberNotSC_Subscriber | 262 | EC_PA_versionIncompatibility | 1540 |
| EC_PROVIDER_GENERAL_ERROR | 500 | EC_PA_abnormalMapDialog | 1541 |
| EC_NO_RESPONSE | 502 | EC_TIME_OUT | 2048 |
| EC_SERVICE_COMPLETION_FAILURE | 503 | EC_InvalidMscAddress | 2051 |
| EC_UNEXPECTED_RESPONSE_FROM_PEER | 504 | EC_InvalidPduFormat | 4096 |
| EC_MISTYPED_PARAMETER | 507 | EC_Cancelled | 4100 |
| EC_INITIATING_RELEASE | 511 | EC_ValidityExpired | 4101 |

4.2 Datacoding Values

Supported values by Infobip platform, to facilitate specific message creation type. It is important to note that values marked with asterisk are destination dependant, therefore, please check with your respective account manager, if the feature is supported for the chosen destination.

Table 16 (datacoding values)

| VALUES | DESCRIPTION |
|--------|----------------|
| 1 | GSM7 |
| 3 | ISO 8859 - 1 |
| 4 | Binary |
| 8 | Unicode |
| 24 | Unicode Flash* |
| 240 | Flash* |
| 245 | Wap Push* |

4.3 Command Status

Received as an response for Submit_SM, on special events, illustrated in the table below.

Table 14 Command Status

| VALUE (HEX/DEC) | DESCRIPTION |
|------------------|----------------------------------|
| 0x00000022 / 34 | Network not covered |
| 0x000000FF / 255 | Account has insufficient balance |
| 0x0000000a | Invalid_Source_Address |
| 0x0000000c | Duplicate_Message_ID |
| 0x000004a1 | System_Error or Channel_Disabled |

4.4 USA ShortCode Campaigns

Sending USA short code MT messages requires special parameters to be sent over API. If parameters are not submitted, we cannot guarantee successful delivery of messages.

| PARAMETER NAME | HTTP | SMPP TLV | TYPE |
|----------------|------------|----------|--------|
| CampaignId | CampaignId | 0x1456 | String |

String parameter that defines the Campaign to which the message content belongs. CampaignId is mandatory for all standard MT messages.

CampaignId is unique for each provisioned campaign on your short code and it is provided to you by your account manager.

Information on specific requirements for using such setup can be obtained from dedicated account manager

Links

[HTTP - Hypertext Transfer Protocol](#)

[SMPP - Short message peer-to-peer protocol](#)

[IMSI - International Mobile Subscriber Identity](#)

[SMS on Wikipedia](#)

[Short message service technical realization \(GSM\)](#)

(Footnotes)

- 1 Text in green is for optional parameters.
- 2 See Table 2 below for more info.
- 3 See Table 3 below for more info.
- 4 See Table 2 below for more info.
- 5 See Table 3 below for more info.
- 6 Explained in detail in chapter 2.3 Collecting delivery reports.
- 7 See Table 2 below for more info.
- 8 See Table 3 below for more info.
- 9 See Table 2 below for more info.
- 10 See Table 3 below for more info.
- 11 Explained in detail in chapter 2.3 Collecting delivery reports.
- 12 For compatibility reasons, price per message is multiplied by 100



Infobip is a global provider of mobile solutions connecting mobile network operators and enterprises through an in-house developed and operated mobile services cloud. Our converged messaging, m-payments and push notifications services bring a mobile dimension to any business. Offices on six continents and strategic partnerships with major telco groups enable us to provide seamless integration and delivery. Always looking for innovation and new ideas, fostering a customer-first business philosophy and being at home in every part of the world makes us the reliable provider for thousands of clients worldwide.

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